Telecare

AYINET's Digital Innovation for Peace, Justice and Social Uplift

All calls matter.

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AYINET
African Youth Initiative Network

![AYINET - African Youth Initiative Network logo]

Vision

Digital innovation to strengthen human growth.

Telecare is AYINET's digital innovation project, which aims at reducing human vulnerabilities and inequalities while promoting the culture of peace and justice.

To shape the future of peace and reconciliation, it's necessary to invest in connectivity and bringing the offline society aboard.

No one is left behind!

We care for you. We offer you a safe space to talk.

"With this digital innovation, we have the opportunity to bring change, transform Africa for the better and, most importantly, forever."

Victor OCHEN, Executive Director – AYINET
UN Ambassador for SDG 16

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Background

Africa and the political challenges - After decades of socio-political and natural mayhems, Africa remains entangled in recurring waves of economic and political predicaments. This has kept a majority of Africans struggling to emerge from the afflictions of poverty. Unlike other continents, Africa remains in the shadows with regards to technological innovations and adaptation, the root causes of which reside in social upheavals that remain persistently unaddressed; and exposing serious warning signs of possible escalation of indiscriminate human sufferings. The more pernicious the pre-existing inequitable access, the weaker the digital technologies and infrastructure, which in turn reinforces society's struggle to introduce digital and cultural transformation.

Technology as an enabler of a more dignified live - The continued mass migration (economic, political, natural) and refugee crises make it imperative to invest in regional programs that empower the youth to become community leaders, innovators, tech-drivers and the next generation of Africans to be the vanguard of change and champions for peace and sustainable development. In an effort to make Africa a more peaceful, healthy and equitable place to live, we have to steer progress towards more information, more accountability and better inclusio.

AYINET – Since 15 years operational in Uganda
AYINET's activities show that 1 out of 4 adults in Northern Uganda have unaddressed war effects and 1 out of 10 young people is suffering from serious mental health issues. Reality is that the majority of Africans are struggling to emerge from the afflictions of poverty. The continent remains seriously behind with regards to technological innovations, as a result from social upheavals that remain persistently unaddressed. Local communities show serious warning signs of possible escalation of indiscriminate human sufferings.

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Telecare Objectives

Advancing technology as a path towards national cohesion, peace and social uplift.

Telecare aims to realize a dignified community with minimised immediate human dangers; by leveraging our community and existing technology; through simplified, localised, inclusive, distilled and improved socio - cultural and digital innovation capable of driving the full spectrum of sustainable development at all levels.

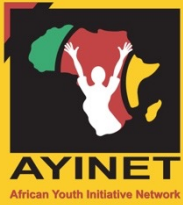The four Telecare target realizations are:

1. Setting up a call center that provides mental, psychological, medical and legal support to all kinds of victims and survivors of violations;

2. Implementing a CRM software package to capture and manage all client and case information;

3. Making available a digital library that provides tailored content to clients, partner organisations, social workers and volunteers.

4. Develop a long-term scale-out strategy across Africa.

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About AYINET

AYINET is an independent not-for-profit peacebuilding and human rights organisation based in Lira – City, northern Uganda. It's an initiative formed by youthful war survivors who rose against all odds to challenge their pain by choosing and promoting peace despite having grown up in societies torn apart by war. AYINET has for years helped hundreds of thousands of youth to recover from trauma and foster peacebuilding in ways that promote long-lasting stability in Africa. AYINET's comprehensive programs include youth leadership for peace and justice, physical and mental healing, reconciliation and social advancement through livelihood skills training.

Picture: Victor OCHEN, UN Ambassador for SDG 16

AYINET's strategic modules for local grassroots youth (un-skilled and semi-skilled) help youth to benefit from targeted skilling, practical innovation and mentorship for economic empowerment.

Special attention has gone to equipping the conflict affected youth with hands-on, locally relevant skills to enhance their employability, nurture their entrepreneurial spirit, and support their reintegration into society, which eventually leads to stabilizing peace in the region.

With this project, >120 AYINET counselors and community based social workers will join Telecare as case managers.

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Telecare's Promise

Bridging the digital gaps

Aware of the pre-existing access gaps, digital divide, socio-economic and political inequalities, Telecare is a platform designed to be accessible by a vast community of simple cellular phones, smartphones, tablets and computers users.

It is a digital innovation seeking to provide awareness, prevention, response and recovery in relation to health crises, Gender Based Violence (GBV), promotion of peace and youth leadership development.

Telecare will effectively bring on board the offline community that represents the majority of the population. This provides sufficient prospects to mitigate the harmful socio-political, cultural and economic practices that violate human rights such as female genital mutilation, political and social media control, marginalization, discrimination, civil wars, child-soldiers, human sacrifice, human trafficking and modern slavery.

Telecare Partnership

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www.endelea.org

About Endelea

- A Belgian Foundation working on digitalization projects, with a multidisciplenary team of hardware and software engineers, graphical and digital marketeers.

- A certified European Salesforce partner in the lead.

led by

Ilse Melotte is a valued Senior Executive with over 20 years of experience in the energy and IT industries. Her expertise lies in finance, project management and risk management. She has led major software implementation projects that included process re-engineering and HR transformation tracks as well. In 2014 she founded NrgFin, a SaaS business operating in the energy retail market. In 2020 her business was acquired by ENSEK ltd, a global software company, and during the integration, Ilse was the MD of ENSEK Benelux. Ilse has a passion for digitalisation, to drive change for good, providing transformational products and services that improve companies and individual's day-to-day lives.

Thank you

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